

2023-2024 Student & Family Resource List

HOUSING

Catholic Charities Housing & Homelessness Services

- Website: www.ccano.org/homeless-services
- Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113
- Phone: 504-523-3755
- Services: Provides shelter and case management for individuals with chronic mental and physical health needs and families experiencing homelessness bridges to Self Sufficiency, Bethlehem Housing, Ciara Independent Living, Sacred Heart Apartments.

Jefferson Parish Community Development

- Website: www.jeffparish.net/departments/community-development/programs-and-services
- Address: Joseph S. Yenni Building, 1221 Elmwood Park Blvd., Suite 605, Jefferson, LA 70123
- Phone: 504-736-6262
- Services: First-time homebuyer assistance, Rental assistance, Housing counseling.

Jefferson Parish Human Services Authority (JPHSA) Homeless Peer Outreach Support Program

- Website: www.jphsa.org/bhcs
- Phone: 504-584-8578
- Services: Provide connection to needed services with JPHSA and/or other Jefferson Parish providers, including primary and mental health care, substance abuse treatment, and assistance with meeting basic needs. Identify available and appropriate housing programs in JPHSA service area and assist individuals with meeting eligibility requirements. Receive referrals identified through community stakeholders and coordinated outreach efforts from our Peer Support Specialists. Provide case management services to people JPHSA serves.

Louisiana Permanent Supportive Housing Program

- Website: www.ldh.la.gov/page/1732
- Address: 1450 Poydras Street, Suite 1133, New Orleans, LA 70112
- Phone: 1-844-698-9075
- Services: Permanent supportive housing for those with a significant, long-term disability and who can meet certain financial eligibility and other criteria.

Metropolitan Center for Community Advocacy

- Website: www.mccagno.org
 - Phone: Crisis Hotline: 504-837-5400
LA Domestic Violence Hotline: 1-888-411-1333
 - Services: Safe, temporary emergency shelter for victims of domestic violence. Transitional housing placement and other supportive services. Case management, counseling, legal services, and more.
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HOUSING CONT.

National Alliance on
Mental Illness New
Orleans (NAMI)

- Website: www.namineworleans.org
 - Address: 4403 Canal Street, New Orleans, LA 70119
 - Phone: 504-896-2345
 - Services: Serves Jefferson, Orleans, St. Bernard, and Plaquemines Parishes. Case management assistance with housing placement services. In-home and community-based skills training to maintain stable housing. Chronically homeless individuals may be eligible for permanent supportive housing services.
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The Rebuild Center

- Website: www.harrythompsoncenter.org/if-you-are-homeless
 - Address: 1803 Gravier Street, New Orleans, LA 70112
 - Phone: 504-273-5577
 - Services: Hygiene services, including morning showers, restrooms, personal care items, laundry, haircuts (first Monday of month by sign-up), and more. Housing navigation and case management, Over-the-counter medicine Tuesday mornings, medical clinic with sign-up, Phone charging station, local and long-distance phone room, wifi, library cart, bike program (class, tools). Birth certificate, ID, food stamp, mail, employment, Medicaid application assistance. Food bank on first and third Fridays of the month.
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FOOD RESOURCES

Gretna United Methodist
Church

- Address: 1309 Whitney Avenue, Gretna, LA 70056
 - Phone: 504-366-5041
 - Services: Second Harvest food bank. Call for food bank schedule.
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Hunger Hotline

- Phone: 1-855-392-9338
 - Services: Food pantry referrals. Assistance in applying for aid programs such as Supplemental Nutrition Assistance Program (also known as "Food Stamps"), Family Independence Temporary Assistance, Kinship Care Subsidy Program, Child Support, Access to community support counselors.
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Kenner Food Bank

- Website: www.kenner.la.us/pages/section_3_165.asp
 - Address: 317 Oxley Street, Kenner, LA 70062
 - Phone: 504-468-7204
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Second Harvest Food
Bank

- Website: www.no-hunger.org
 - Address: 700 Edwards Avenue, New Orleans, LA 70123
 - Phone: 504-734-132
 - Services: Provides food access, advocacy, education, and disaster response in order to lead the fight against hunger. Food distribution programs, community kitchen meal service, nutrition education, and public benefits assistance.
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FOOD RESOURCES CONT.

Supplemental Nutrition Assistance Program (SNAP)

- Website: www.dcfslouisiana.gov
- Phone: 1-888-LAHELPU (524-3578)
- Services: Also known as "Food Stamps", Provides a monthly supplement for purchasing nutritious food to eligible Louisiana residents.

Women, Infants & Children Nutritional Program (WIC)

- Website: www.ldh.louisiana.gov/wic
- Phone: 800-251-2229 | 504-568-8229
- Services: Nutritious food, nutrition education, and counseling. Screening and referrals to other health, welfare, and social services. Interpretation services available.

Woodmere Community Center

- Address: 4026 Post Drive, Harvey, LA 70058
- Phone: 504-349-5136
- Services: Employment, Education, Food distribution, Housing, Volunteer income tax preparation, Cox cable senior discount, Emergency services, Referrals for health services, Other (prescription drug discount, SNAP, voter registration, computer literacy, homeless assistance referrals, CSBG rent/mortgage assistance, LIHEAP energy assistance program, etc.)

RENT & BILL ASSISTANCE

City of Kenner - Community Development

- Website: www.kenner.louisiana.us/pages/section_2_107.asp
- Address: 624 Williams Boulevard, Kenner, LA 70062
- Phone: 504-468-7588
- Services: Eligible Kenner residents can receive utility subsidies, rent payment assistance when funds are available, counseling for new homeowners, and other supportive services

The Low Income Home Energy Assistance Program (LIHEAP)

- Website: www.entergy-neworleans.com/bill-help
 - Phone: 504-736-6900
 - Services: Assists eligible low-income renters and homeowners pay their heating and cooling bills, weatherization, and energy related repairs.
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TRANSPORTATION SERVICES

Jefferson Parish Transit

- Website: www.jptransit.org
- Phone: Ride Line: 504-248-3900
MITS Paratransit Office: 504-889-7155
Trip Reservations: 504-736-8483
- Services: Jefferson Parish Transit bus system map and rider information. Mobility Impaired Transportation System (MITS) for persons with disabilities unable to use fixed route JP Transit service, includes origin-to-destination, demand-responsive service seven days per week.

Louisiana Medicaid Medical Transportation Service

- Website: www.ldh.la.gov/index.cfm/page/352
- Phone: 1-855-325-7626
- Services: Non-emergency medical transportation to medical appointments for Medicaid recipients who are eligible for transportation services and who DO NOT receive transportation services through a managed care plan. Recipients should call the number associated with their healthcare provider 48 hours before the appointment.

IMMIGRANT SERVICES & RESOURCES

Catholic Charities Immigration Services

- Website: www.ccano.org/immigration-services
- Phone: 504-227-3333
Spanish Speaking Line: 504-310-6860
- Services: Free or low-cost immigration legal services for adults and children, translation and notary services, Free community legal orientations, Support for immigrant survivors of domestic violence, Services for unaccompanied children. Know Your Rights resources and videos available in Arabic, Creole, English, Spanish, and Vietnamese.

Kenner Hispanic Resource Center

- Website: www.kenner.la.us/pages/section_2_188.asp
- Address: 4312 Florida Avenue, Kenner, LA 70065
- Phone: 504-469-2571
- Services: Serves Kenner Spanish-speaking population with interpretation services for court, permits, fines, marriage licenses, or understanding policies and procedures through city's Spanish-speaking liaison. Referrals for medical or legal assistance, counseling, or electric service bill payment assistance.

New Orleans Multicultural Institute of Counseling

- Website: www.nomicllc.com
 - Address: 1500 Lafayette Street, Suite 154, Gretna, LA 70053
 - Phone: 504-814-4480
 - Email: nomicllc@gmail.com
 - Services: Accepts children and adolescents with no insurance for trauma counseling, Individual, couples, and family therapy, Immigration appeals, Spanish speaking clinicians available.
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MENTAL HEALTH SERVICES

Children's Bureau

- Website: www.childrensbureauola.org
- Address: 935 Calhoun Street, Suite 101, New Orleans, LA 70118
- Phone: 504-525-2366
- Services: Individual counseling for children aged 5-18 years affected by grief and trauma, domestic violence, SIDS or disaster. Mental-health rehabilitation and psychiatric services, Medication management, Intensive individual and family therapy, School-based mental health services.

Jefferson Parish Human Services Authority Behavioral Health Community Services

- Website: www.jphsa.org/bhcs
 - Phone: 504-846-6901
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